Memo  
Subject to change  
Friday, July 17, 2020

Boozhoo,

As we continue to monitor Coronavirus (COVID-19) developments closely, the health and well-being of our employees, families and community members is our greatest concern.

In this time of hardship, the Bad River Housing Authority (BRHA) had suspend rent for the month of April and May, with rent resuming in June. Suspending rent was an important step to helping the community survive these unprecedentedly difficult times. Hopefully, this helped provide some peacefulness, as you provided for your family.

BRHA will continue to cut back on non-essential services such as entering homes for painting, cabinet repairs, flooring, etc. The BRHA operations will continue during this pandemic; however, our physical location will remain closed to the public until further notice. There is a doorbell at the front doors for immediate assistance. There is a drop box for rent payments or paperwork located at the front doors for your convenience. Please call the BRHA to arrange for staff to drop off and pick up important documents, as needed.

- The Housing Manager will continue to temporarily suspend home visits. It is important to update your composition if you had changes in your household, if you are laid off, or have had changes to your employment please call or email.
  - Please call 715-682-2271
  - Micki Corbine OccupancySpecialist@badriver-nsn.gov
  - Rae Ann Bender ResidentSpecialist@badriver-nsn.gov

- The BRHA Maintenance Staff will continue to respond only to emergency work orders. If there is health and safety concerns, please call.
  - Emergency call 911
  - On-Call Phone at 715-292-8847 (BRHA maintenance staff will be wearing protective gear upon entry)

- The BRHA Lobby will temporarily be closed. Please call ahead for garbage stickers to be mailed or rent payment arrangements.
We will continue to monitor this situation and hope these steps will help in the fight in spreading the virus. Thank you for your support and understanding in this difficult time. Stay safe and healthy.

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Jennifer Toribio-Warren  
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