



# Bad River Health and Wellness Center

53585 Nokomis Road  
Ashland, WI 54806-4272

Contract Health Department  
Medical Benefits Office  
Clinic Billing Office  
Clinic Administration

Phone: 715.682.7137  
Fax: 715.685.7857

Main Clinic: 715.682.7133

Boozhoo,

Due to the Covid-19 outbreak  
The Bad River Health and Wellness Purchased Referred Care (Contract Health) staff and Billing **staff will be working remotely effective 03/25/20.**

The Phones will be checked several times a day.  
Please call **715-682-7133 ext. 4805** to leave messages and PRC staff will return your call to address any questions you may have about purchase orders or medical bills.

PRC Purchase Order Guidelines will remain the same.

- Referral for services outside of our facility will need a referral from one of our providers.
- Only services that can't be done here will get a referral
- If you need a Purchase order and you have no insurance, you will need to contact our Medical Benefit Specialist to see if you are eligible for any alternative insurance at no cost to you.

Our Medical Benefit Specialist is **Karri Bigboy** and you can contact her by calling **715-682-7137 ext. 4812** or by calling her cell phone number at **715-292-3667 Monday thru Friday from 8:00 to 4:30**



Please continue to follow the notification requirements that are in place. If you are seen in the emergency room please call and leave a message with your first and last name along with the date that you were seen in the emergency room so that a Purchase Order can be issued on your behalf.

- Members 55 and under have 72 hours to notify the PRC office of any Emergency room visit or inpatient hospitalization stay.
- Members over 55 have 30 days to notify the PRC office of any Emergency room visit or inpatient hospitalization stay.

If you are calling about a bill please leave the date of service you are inquiring about along with your first and last name and a phone number you can be reached at so our PRC staff can get back to you.

Stay safe and stay healthy!

Bad River Health and Wellness Center PRC and Billing Staff.